

FAQ

How do I know when my quote is finalized?

All students must have a finalized quote to participate in the EZDrop Buyback. Your finalized quote will include a **quote number**. Your quote is available by clicking the "View Packing List" button on the confirmation page.

How many copies of the quote do I need?

Please bring two copies of your finalized quote or, 1 copy for every 6 books you plan to sell back. We also suggest printing a copy for your personal records.

Will you accept books in any condition?

No. MBSDirect does not accept books with:

- Severely damaged binding or broken spine
- Any type of fluid damage
- Excessive writing or marking
- Missing or torn pages or cover

You will not receive payment for books that do not meet our minimum standards of quality.

When will I be compensated for the books I sell?

Once your books have been processed by MBS Direct, you will receive an email confirming their value. A check will then be sent to you. Please allow approximately 2 to 4 weeks for the entire process to occur.

How can I sell my books if I cannot make it to the EZDrop Buyback?

You can participate in MBS Direct's Online Buyback, and mail your books directly to MBS using a pre-paid shipping label.

For further information, visit the FAQ Section of your Virtual Bookstore.

MBS DIRECT

ezdrop@mbsDirect.net

BBDrop-2HS4-3-8

EZDrop
BUYBACK

A Guide For Parents and Students

IDIRECT
Textbooks & Course Materials